

Master Resource List

Emergency Situation

911 or (208) 282-2515

ISU Care & Threat (CAT) Team

Mr. Kris Clarkson, Dean of Students
(208) 282-2794
Dr. Lewis Eakins, Director, Public Safety
(208) 282-2515
Dr. Rick Pongratz, Director, Counseling and Testing
(208) 282-2130
Mr. Brian Sagedorff, Director, Human Resources
(208) 282-2517
Dr. Lyn Redington, Vice President, Student Affairs
(208) 282-2794

The ISU CAT Team combines expertise in the areas of law enforcement, mental health, student support, employment law as well as other legal issues.

The goal of the CAT Team is to provide an integrated and coordinated process for identifying and responding to students, faculty, staff, and other individuals who may be at risk of harming themselves or others.

**If you're not sure where to start,
ISU Care and Threat (CAT) Team**

Office of the Dean of Students
(208) 282-2794

<https://www.isu.edu/deanofstudents/student-support/>



Unsafe Situation

On-Campus
Idaho State University Public Safety
(208) 282-2515
isu.edu/publicsafety/

Off Campus
Pocatello Police Department
(208) 234-6100

Idaho Falls Campus—Idaho Falls Police Dept.
(208) 529-1200

Meridian Campus—Ada County Sheriff
(208) 377-6790

Mental Health Resources

Counseling and Testing Services (ISU)*
(208) 282-2130 isu.edu/ctc/

South East Idaho Behavioral Crisis Center
(208) 909-5177

University Health Center
(208) 282-2330

Idaho Falls Campus—Counseling and Testing
(208) 282-7750

Meridian Campus—Counseling and Testing
(208) 373-1723

Sexual Misconduct/ Dating Violence/Stalking

Title IX Coordinator
(208) 282-3964
isu.edu/aaction/title-ix-notice-of-non-discrimination/

Gender Resource Center
(208) 282-2805

Rape Victim Advocacy and Domestic Violence Family Service Alliance
(208) 232-0742

Illness/Injury

University Health Center
(208) 282-2330

Portneuf Medical Center
(208) 239-1000

Idaho Falls— E. Idaho Regional Medical Center
(208) 529-6111

Meridian- St. Luke's Medical Center
(208) 706-5000

Academic Issues

Academic Advising
(208) 282-3277

Student Success Center
(208) 282-3662
isu.edu/success/

Student Affairs
(208) 282-2794

Resources & Services

Disability Services
(208) 282-3599

Equity and Inclusion
(208) 282-3964

International Programs Office
(208) 282-4320

University Housing
(208) 282-2120

University Ombudsperson
isu.edu/ombud

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| <p>Care and Threat Team (208) 282-2794 Division of Student Affairs (208) 282-3277 Academic Advising</p> | <ul style="list-style-type: none"> Is not attending class for an extended period of time Seems overwhelmed by problems that could affect university attendance or persistence |
| <p>Disability Services (208) 282-3599</p> | <ul style="list-style-type: none"> Is having academic difficulty due to physical, psychological, or learning disability Indicates a need for disability accommodations |
| <p>ISU CAT Team Division of Student Affairs (208) 282-2794 Pond Student Union Hypostyle, Room 204</p> | <ul style="list-style-type: none"> Reports feeling overwhelmed by a family or personal emergency Exhibits behavior that deliberately interferes with instruction or office procedures Exhibits behavior that is lewd or offensive Exhibits behavior that breaches the peace Reports feeling overwhelmed by a family or personal emergency |
| <p>Office of Equity and Inclusion (208) 282-3964</p> | <ul style="list-style-type: none"> Indicates experiencing hate crimes, bias, or discrimination |
| <p>Title IX Officer — Matthew Wright (208) 282-1439</p> | <ul style="list-style-type: none"> Reports having been a victim of stalking Reports sexual assault or relationship violence |
| <p>ISU Counseling & Testing Services (208) 282-2130 Graveley Hall Room 351 South</p> <p>University Health Center (208) 282-2330 990 Cesar Chavez Avenue (S 8th Ave)</p> | <ul style="list-style-type: none"> Appears to be out of touch with reality Reports suicidal thoughts or actions, depression, hopelessness, anxiety, difficulty dealing with grief, or any other mental health concerns |
| <p>CONSULT FOR GUIDANCE OR SUPPORT</p> | |
| <p>ISU CAT Team Contacts Kris Clarkson (208)282- 2794 Rick Pongratz: (208) 282-2130 Lewis Eakins: (208) 282-2515</p> | <ul style="list-style-type: none"> Acts significantly out of character Acts in a way that causes harm Displays unhealthy or dangerous patterns of behavior |
| <p>REPORT BEHAVIOR OF CONCERN</p> | |
| <p>Idaho State University Public Safety Emergency Situation: Call 911 Campus Dispatch: (208) 282-2911 Routine Dispatch: (208) 282-2515</p> | <ul style="list-style-type: none"> Threatens to injure, harm, kill, or risk the safety of self or others Acts in a frightening or threatening manner Refuses to leave the classroom after being asked to leave Reports or initiates a threat or bomb scare |
| <p>TAKE IMMEDIATE ACTION</p> | |
| <p>If the Student:</p> | |

Assisting Students in Distress

Identifying Behaviors

Distressed/Disruptive Students

- Are irritable, sad, unduly anxious, withdrawn, confused, lacking motivation or concentration, seeking constant attention, showing lack of hygiene, or demonstrating bizarre, erratic, or concerning behaviors including references to self-harm.
- Interfere in Idaho State University's learning environment with behavior that is reckless, disorderly, aggressive, defiant, destructive, threatening, and dangerous to self or dangerous to others.

Students Concerned for Personal Safety

Typical stalking behaviors include:

- Repeated phone calls to home or work, including hang-ups
- Unsolicited letters, email messages, or text messages
- Unsolicited contact through any social media
- Unsolicited sending or leaving of gifts
- Notes on car or at personal residence
- Surveillance behaviors, both on foot and by car
- Unexpected appearances at frequented places (e.g. classrooms, stores)
- Contacting friends, family or co-workers without consent or knowledge
- Searching public and private records to get personal information
- Vandalism (residence, car, personal possessions)
- Entering residence to move things or steal personal items

Responding to Students

Response

- **Safety first.** The welfare of the student and the campus community is our top priority when a student displays threatening or potentially violent behavior.
- **Trust your instincts.** Seek consultation from your department chair, supervisor, the CAT Team, or ISU Counseling and Testing Services.
- **Ask** students if they feel their functioning is impaired, or have thoughts of harming themselves or others.
- **Avoid** threatening, humiliating, or intimidating statements.

Documentation

- Maintain a record of all incidents/events
- Keep all correspondence (e.g. notes, letters, emails, voicemails, Facebook messages, text messages, etc.)

Making Reports

- Always report serious or persistent inappropriate behavior to the Office of the Dean of Students.
- Share information and consult with appropriate University personnel to coordinate care for the student.
- Safeguard the student's privacy rights
- Keep CAT Team and the Dean of Students informed of new concerns.

Assisting Victims of Sexual Assault, Dating Violence, or Stalking

Receive Information

- LISTEN ACTIVELY. Don't interrupt, or inject your feelings. Your caring but silent attention will be invaluable.
- NEVER BLAME them for being assaulted. Even if the student reports feeling responsible, say clearly and caringly that it wasn't their fault.
- ASK before you touch. Don't assume that physical contact, even a gentle touch or hug, will be comforting to a survivor. Be patient, give them the space they need.

Respond

- INFORM the student that certified victim advocacy services are available.
 - Family Service Alliance (208) 232-0742
- INFORM the student that you are glad that they chose to tell you, and that you must now inform certain individuals within the University, including those that can offer them the best support and resources, such as the Title IX Office.

Refer

TAKE ACTION. Per Idaho State University policy (ISUPP 3100),

Inform the complainant that certified victim advocacy services are available from Family Service Alliance (208) 232-0742

Refer complainant to the Title IX Office and notify the Title IX Office

Laws and Codes

Receiving Information

The Family Educational Rights and Privacy Act (FERPA) permits communication about a student of concern under the following circumstances:

- ISU may disclose personally identifiable information from an "educational record" to appropriate individuals in connection with a health or safety emergency. Information may be released to parents, police, or others, if knowledge of the information is necessary to protect the health or safety of the student or other individuals.
- Information can be shared with University personnel when there is a specific need to know and should be limited to the essentials of University business.
- Observations of a student's conduct or statements made by a student are not "educational records" and are therefore not protected by FERPA. Such information should be shared with appropriate consideration for student privacy.

Student Code of Conduct

The Student Code of Conduct sets forth standards of student behavior and conduct necessary for the maintenance of a campus where ideas are freely exchanged, University property and processes are safeguarded, and conflicts are peacefully resolved. Each Idaho State

Other Resources

Food Insecurity

Benny's Pantry

(208) 282-2794

Bengal Meal Share Program

(208) 282-2794

Homelessness

Aid for Friends

(208) 232-5669

Freedom LZ Veterans Transitional Housing

(208) 234-0966

Diversity Issues

Diversity Resource Center

(208) 282-3142

Employment

Idaho State University Career Center

(208) 282-2380

University student shall be expected to have knowledge of the contents of the Student Code of Conduct from the date of the student's application to the University. Examples of behavior prohibited by the Code include:

Physical assault, sexual assault, sexual misconduct, or domestic violence

Threats causing a person reasonably to be in sustained fear of one's own safety or the safety of their immediate family

Intoxication or impairment through the use of alcohol or controlled substances to the point where one is unable to exercise care for one's safety

Obstruction or disruption of teaching, research, administration, disciplinary procedures, or other University activities

Sexual harassment

Racial, ethnic, religious, sexual orientation, disability, gender identity/expression, and other forms of harassment

Stalking, hazing, and disorderly behavior

Complete details can be found at:

<https://www.isu.edu/media/libraries/isu-policies-and-procedures/student-affairs/SA-Student-Conduct-Code-5000.pdf>